# SUNSHINE PROFITS' SOCIAL REPORT FOR THE YEAR: 2015

Contact person for questions regarding the report or its content:

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## Company profile

Sunshine Profits was built around the belief that we are in a secular bull market in the precious metals. Having established long term trends, our investment strategy focuses on evaluating low-risk entry points, as well as timing potential tops.

Thanks to your support, we expanded our services and we now cover the following markets:

- Precious Metals
- Stocks
- Crude Oil
- Forex
- Bitcoin

"Does something really work over the long run?" -- that's the big question we strive to answer.

We're proud of the value that SP proprietary indicators, tools and weekly market analysis bring to our customers. We are proud to be the first to find important, but still largely unknown relations that influence gold prices, such as the one combining seasonal tendencies with expirations of derivatives.

We understand that quality doesn't come cheap. We spend many, many months on research and development of each of our tools – and we leave nothing behind. We give you our best. That's why, as our valued customer, you can be confident that what you get from us is always of greatest quality, usefulness and profitability.

Our main services:

- Gold & Silver Trading Alerts
- Bitcoin Trading Alerts
- Forex Trading Alerts
- Stock Trading Alerts
- Oil Trading Alerts
- Oil Investment Updates
- Market Overview Reports
- Investment Tools

The company's legal form is a sole proprietorship of Przemyslaw Radomski, CFA.

The company operates worldwide. The analyses and tools are provided in

two languages: English and German and clients include investors and traders from more than 40 countries.

As of Dec 31, 2015, the number of workers and co-workers (people who contributed to the company's success on an ongoing basis and are likely to contribute to it in the coming months): 11

#### **CSR strategic aims of Sunshine Profits**

(CEO perspective)

Sunshine Profits' long-term strategic CSR goals revolve around the areas in which we can have the greatest impact on a company's surroundings. The stakeholders that our company has the greatest impact upon are: clients, co-workers, and the environment.

Strategic client-centered CSR goals:

- Maximizing the level of client support.
- Introducing socially responsible activities and using clients' opinions as guidance when choosing the best form of CSR engagement.
- Maintaining a clear payment system.
- Educating stakeholders on the topic of security and privacy on the Internet.

Strategic co-worker and environment-centered CSR goals:

- Increasing work satisfaction, the sense of stability among co-workers and maximizing their workspace ergonomics.
- Improving the company's impact on the environment.

Other strategic CSR goals:

- Running the company in a transparent and ethical way.
- Promoting the CSR rules in the business area.

In 2014 Sunshine Profits completed the project entitled Responsible Gold. The project had the following goals:

- Creating an interactive tool dedicated to helping investors choose the mining companies that at the same time provides both: profitability and a responsible approach towards environmental and social issues.
- Creating a Code of Ethics.
- Creating and implementing a CSR reporting system.
- Creating a section on the website dedicated to safety and privacy on the Internet.

In 2013 we completed all of the above points except for the first. In 2014 we completed the first point by introducing the new version of the <u>Golden</u> <u>StockPicker</u> that includes the option to take into account the CSR issues when preparing the ranking of gold stocks.

In 2014 (based on feedback from our clients) we improved the clarity of our payment system by adding information in the shopping cart about the date

of the next renewal and its value.

In 2015 we additionally focused on supporting company's local community and we started to support one of the local primary schools. We have been sponsoring school meals for all children in this school that required them but that were not entitled to receiving free meals due to an administrative decision to that would require payments from their parents in case their income was a little above a certain amount. In total, we have been sponsoring school meals for 15 children on an ongoing basis.

We continue to add bonuses to co-workers' salaries based on their particular impact on improving the way the company provides services and their workrelated ideas. The main challenge and objective for the next 5 years is to materially impact the way mining companies operate by actively promoting responsible solutions.

#### Stakeholder engagement

This report was created along with workers and co-workers as they are the only stakeholders who are able to verify the truthfulness of the information provided and its completeness.

### Scope of the report

This report is created for all stakeholders including:

- Clients and prospective clients
- Workers and co-workers
- Suppliers
- The general investment public
- Companies from the financial and mining sectors
- Environmental organizations

The reported indicators have been selected with the above stakeholders in mind and in accordance with the strategic goals and the availability of data. In particular, they were chosen to represent the CSR areas in which changes are likely to be seen in the coming years.

# Indicators

N 0.	CSR area	Indicator [number or share in the considered reporting period]	Indicat or value	Comments and explanations (what does a given indicator imply and how the information was collected, how the indicator has been changed in comparison to the previous reporting period)
1.	Market - Customer service	Share of subscription refunds (% of general subscriptions number)	3.55%	Data was taken directly from Sunshine Profits' payment system and includes all the payments that were returned (there is a 30- day money-back guarantee). The share was calculated by dividing the amount of returned money by the total amount of sales during the year. A large portion of refunds can be attributed to situations in which subscribers simply forgot to cancel the subscription's automatic renewal feature while intending to use the service for a finite period. There were a very few cases where the refund requests were received along with negative feedback regarding the company's services. The amount of refunds decreased from the previous year – from 4.69% to 3.55%, which likely reflects the increased satisfaction with our services.
2.	Workplace	Rotation of analysts providing premium services under Sunshine Profits brand [% of new analysts in the analyst team]	0%	There was no rotation among analysts providing premium services under the Sunshine Profits brand – everyone, who contributed to our website in 2014, continued to do so also in 2015.

		Internal knowledge management [number of implemented ideas and improvements submitted by SP Team Members]	0	In 2015 Sunshine Profits focused on developing ideas and improvements that had been discovered in the previous years. Consequently, the awards to employees were granted based on factors other than new ideas.
3.	Organizational governance and management - Ethics	Number of reported violations of the Code of Ethics rules [number of adequate e-mails submitted to the dedicated mailbox]	0	There was no reported violation in 2015 – just like it was the case in the previous years.
		Number of SP website users who are familiar with the SP Code of Ethics [number of unique visitors accessed the Ethics Code sub- page]	1019	The Code of Ethics was published on Dec 30, 2013 so it was available for the entire 2014 and 2015 years.
4.	Social	Number of SP website	916	The Privacy & Safety sub-page was published on Dec 31, 2013
	engagement	users, who read the		so it was available for the entire 2014 and 2015 years.
	- Sharing the knowledge	information about safety on the Internet [number of unique		

visitors of the Safety sub-page]	
The number of clients interested in investing in companies obtaining resources sustainably (% share of clients subscribing to the analytical tool which includes environmental aspects in its algorithm, out of the general number of clients).	The number represents the share of Sunshine Profits Clients who had access to the Golden StockPicker tool. Based on data from December 2015.